

Credit Card on File Policy

At Vue Dermatology & Laser, we require patients with commercial insurance, Medicare without a secondary (supplemental) policy, and those that are self-pay to keep an active credit card on file. Medicare patients with a secondary policy are exempt. This policy helps improve efficiency and reduce administrative burdens, allowing us to focus on what truly matters—your medical care.

How It Works

- Your card details will be securely stored with Payment Card Industry (PCI)-validated point-to-point encryption using a third-party credit card processing platform.
- Staff will only have access to the cardholder's name and partial card number.
- After insurance has processed your claim, you will receive a statement for the balance.
- *The credit card on file will only be charged if payment is not received within 30 days of the statement date.*
- After receiving the statement, and prior to the card being charged, you may ask questions, dispute a charge, request a payment plan, or provide an alternate payment method.
- Credit cards on file will also be used for appointment cancellation and no-show fees.

Benefits For You

- Convenience: No need to mail checks or call our office to make payments.
- Efficiency: Reduces check-in and check-out times during visits.
- Improved Focus: Less time spent on administrative tasks means more time dedicated to ensuring you receive the best possible care.

Important Information

- Please remember that you are responsible for knowing your insurance coverage and what portion of your care may not be covered by insurance.
- If your card changes or expires, we kindly ask that you update your payment information promptly.

